

**Nespresso – Consumer Offer Terms and Conditions**

**Update of terms and conditions 24/09/24:**

These terms and conditions have been updated, the changes are as follows:

- (1) Update of Offer 3 Participating Products, to include three additional machines (which must be purchased between 24 September 2024 to end of the Promotional Period to avail of the Offer); and
- (2) Update of the General Claim Conditions to clarify that these Offers may be combined with promotions offered by retailers (unless otherwise specified by the retailer)

<b><u>Schedule to Conditions of Offer</u></b>	
<b>Promotion Name</b>	Nespresso Original Line Coffee Machine Offer 2024 - Purchase a selected machine from a participating retailer to receive up to \$420 in <b>Nespresso</b> discounts ("The Promotion").
<b>Promoter</b>	The Promoter is Nestlé New Zealand Ltd. ABN 77 000 011 316 trading as <b>Nespresso</b> New Zealand of Level 3, 12-16 Nicholls Lane, Parnell, Auckland, NZ 1010.
<b>Website</b>	<a href="https://nespressopromotion.co.nz/machine-registration">https://nespressopromotion.co.nz/machine-registration</a>
<b>Eligibility Criteria</b>	<p><b><u>Claims can be submitted by:</u></b></p> <ul style="list-style-type: none"> <li>• Residents of New Zealand;</li> <li>• Who have purchased a Participating Product from a Participating Retailer during the Promotional Period;</li> <li>• Who are new/existing <b>Nespresso</b> Members;</li> <li>• Who have submitted a claim in accordance with the claim method; and</li> <li>• Who have otherwise complied with these terms and conditions ("Eligible Claimant").</li> </ul> <p><b>Note:</b> MINIMUM SPEND APPLIES. Eligible Claimants will have to spend an additional amount in order to redeem the <b>Nespresso</b> discounts. See <b>Nespresso</b> Discount Conditions section below for details.</p>
<b>Promotional Period</b>	<p>The Promotion starts 12.01am (NZST) on 4<sup>th</sup> June 2024 and closes 11.59pm (NZDT) on 12<sup>th</sup> January 2025 (or while stocks last, whichever occurs first).</p> <p>Claims must be submitted by 11:59pm (NZDT) on 9<sup>th</sup> March 2025.</p>
<b>Participating Product(s)</b>	<p>Offer 1 Participating Products include Essenza Mini Solo Coffee Machine</p> <p>Offer 2 Participating Products include Essenza Mini &amp; Aeroccino3 Bundle and Inissia &amp; Aeroccino3 Bundle Coffee Machine</p> <p>Offer 3 Participating Products include:</p> <ul style="list-style-type: none"> <li>• Citiz&amp;Milk</li> <li>• Pixie &amp; Aeroccino3 Bundle; Original Line Creatista; or Original Line Lattissima (which must be purchased between 24 September 2024 (NZDT) – 12 January 2025 (NZDT))</li> </ul> <p>Note: Availability of models and colours may vary by store.</p> <p><b><u>For the avoidance of doubt, a Participating Product does not include:</u></b></p> <p>(a) Nespresso Business Solution machines; or            (b) Commercial sales, second-hand, refurbished, trade seconds of similar products as determined by Nespresso in its sole discretion; or            (c) Any other <b>Nespresso</b> coffee machine or coffee machine and milk frother bundle not listed in the Participating Product list above.</p>
<b>Participating Retailers</b>	<p>A Participating Retailer includes retailers in New Zealand who sell Participating Products and which display "Purchase an eligible machine from a participating retailer to receive up to \$420 in <b>Nespresso</b> discounts" offer promotional material.</p> <p><b><u>For the avoidance of doubt, the following are not Participating Retailers:</u></b></p> <ul style="list-style-type: none"> <li>• Nespresso online at <a href="http://www.nespresso.com">www.nespresso.com</a></li> <li>• Nespresso via phone 0800 234 579;</li> <li>• Nespresso Boutiques;</li> <li>• The Nespresso App;</li> <li>• The official Nespresso eBay store; or</li> <li>• Costco.</li> </ul>
<b>Offer</b>	<p>Offer 1: Purchase any Offer 1 Participating Product from a Participating Retailer during the Promotional Period and receive <b>Nespresso</b> discounts equalling \$180 over twelve (12) orders:</p> <ul style="list-style-type: none"> <li>• Discount of \$15 per order, on twelve (12) orders (minimum value of each individual order is \$50); &amp;</li> <li>• Gift on first order: Receive a Touch Travel Mug ("Gift") with your first order.</li> </ul> <p>Offer 2: Purchase any Offer 2 Participating Product from a Participating Retailer during the Promotional Period and receive <b>Nespresso</b> discounts equalling \$300 over twelve (12) orders:</p> <ul style="list-style-type: none"> <li>• Discount of \$25 per order, on twelve (12) orders (minimum of each individual order is \$80); &amp;</li> </ul>

	<ul style="list-style-type: none"> <li>• Gift on first order: Receive a Touch Travel Mug (“Gift”) with your first order.</li> </ul> <p>Offer 3: Purchase any Offer 3 Participating Product from a Participating Retailer during the Promotional Period and receive <b>Nespresso</b> discounts equalling \$420 over twelve (12) orders:</p> <ul style="list-style-type: none"> <li>• Discount of \$35 per order, on twelve (12) orders (minimum of each individual order is \$120); and</li> <li>• Gift on first order: Receive a Touch Travel Mug (“Gift”) with your first order.</li> </ul> <p><b>Nespresso</b> discounts used to purchase <b>Nespresso</b> capsules, machines or accessories from <b>Nespresso</b> Boutiques, by calling the <b>Nespresso</b> Club on 0800 234 579, by visiting the <b>Nespresso</b> website or through Nespresso mobile app. The above-mentioned minimum spend applies for each order, to claim the submit their Claim by 11:59pm (NZDT) on 9<sup>th</sup> March 2025.</p>
<b>Claim Method</b>	<p>To claim, Eligible Claimants must:</p> <p>(i) Purchase a Participating Product from a Participating Retailer during the Promotional Period (note: retain original itemised purchase receipt);</p> <p>(ii) Visit the Website (<a href="http://www.nespressopromotion.com.au">www.nespressopromotion.com.au</a>) by 11:59pm (NZDT) on 9<sup>th</sup> March 2025;</p> <p>(iii) Login or sign up to become a <b>Nespresso</b> Member;</p> <p>(iv) Complete claim form and upload an itemised purchase receipt which shows the Participating Retailer, Participating Product(s), receipt/invoice number and the price and date of purchase. Claims without a valid proof of purchase will not be accepted.</p> <p><b>Nespresso</b> will contact Eligible Claimants by email within 10 business days, to advise of the outcome of their Claim.</p> <p>Once approved, the <b>Nespresso</b> discount will be applied to the Eligible Claimant’s <b>Nespresso</b> account and can be used towards coffee capsule, accessory or machine purchases online at <a href="http://www.nespresso.com">www.nespresso.com</a>, by phoning <b>Nespresso</b> on 0800 234 579, by visiting a <b>Nespresso</b> boutique or via the <b>Nespresso</b> App.</p> <p>Please note: orders which utilise a <b>Nespresso</b> discount must meet the <b>Nespresso</b> Discount Conditions stated below..</p>
<b>General Claim Conditions</b>	<p>This offer is subject to stock availability within the applicable channel. If stocks run out or are unavailable, <b>Nespresso</b> reserves the right in its sole discretion to end the promotion.</p> <p>If stocks of the Gift run out or unavailable, <b>Nespresso</b> may provide an alternate gift of equal or higher value.</p> <p>Offers may be combined with other <b>Nespresso</b> promotions offered by specific retailers during the promotional period (unless otherwise specified). Refer to retailer specific offer terms and conditions for more information”.</p>
<b>Maximum Claims Permitted</b>	A maximum of one (1) claim per Eligible Claimant.
<b>Nespresso® discount Conditions</b>	<p><b><u>The following conditions apply when using your Nespresso® discount:</u></b></p> <p>Once your claim is approved, the <b>Nespresso</b> discount will be added to your <b>Nespresso</b> account.</p> <p>How to use your <b>Nespresso</b> discount:</p> <ol style="list-style-type: none"> <li>1. Simply place an order \$50+ (for Offer 1); \$80 (for Offer 2); or \$120+ (for Offer 3) on coffee capsules, accessories or machines from <a href="http://www.nespresso.com">www.nespresso.com</a>, by phoning <b>Nespresso</b> on 0800 234 579, by visiting a <b>Nespresso</b> boutique or via the <b>Nespresso</b> App;</li> <li>2. Provide your <b>Nespresso</b> details at checkout;</li> <li>3. Your discount of \$15 (for Offer 1) or \$25 (for Offer 2) or \$35 (for Offer 3) will automatically apply at checkout. Plus, a free Touch Travel Mug (“Gift”) will be added to your first order.</li> </ol> <p><b>Nespresso</b> discounts are provided in instalments over twelve (12) orders and cannot be combined as a lump sum discount. <b>Nespresso</b> discounts are valid for two (2) years. The discounts are not transferable and cannot be redeemed for cash. Orders which utilise a <b>Nespresso</b> discount cannot be used in conjunction with any other <b>Nespresso</b> promotion, offer or discount (unless otherwise specified).</p>
<b>Other Conditions</b>	<ol style="list-style-type: none"> <li>1. The Offer is available to New Zealand residents aged 18 years and over who provide a New Zealand postal address and comply with these Terms of Offer. Employees of Nestlé New Zealand Ltd, any company associated with <b>Nespresso</b>, any company acting as a service provider for <b>Nespresso</b> and the employee’s immediate families are ineligible to claim this offer.</li> </ol> <p>1. Use with other offers: This Offer is not available in conjunction with any other Nespresso promotion, offer or discount. This Offer is not available at Costco (Costco is not a Participating Retailer). The Offer is not valid for commercial sales, second-hand, refurbished, trade seconds or similar products. The Offer does not apply to Nespresso Professional (also known as Nespresso Business Solution) machines or capsules.</p> <p>2. Verification: <b>Nespresso</b> has the right to verify the validity of all claims and may disqualify any individual claimant or group of claimants for tampering with the claim process. Proof of purchase documentation (in the form of a purchase receipt) must clearly show the Participating Retailer, the Participating Product, the price paid and the date of the purchase. The serial number of the machine must also be provided to Nespresso. Claim details that are ineligible or incomplete will be considered void.</p> <p>3. Returns: <b>Nespresso</b> reserves the right to refuse any claim if the Participating Product is returned to the point of purchase.</p>

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|  | <p><b>4. Privacy:</b> Nespresso collects claimants' personal information in order to conduct the Offer. All personal details are kept in accordance with the Nespresso Privacy Policy. Visit <a href="http://www.nespresso.com/nz/en/pages/legal">www.nespresso.com/nz/en/pages/legal</a> to access the Nespresso Privacy Policy.</p> <p><b>5. Receipt of claims:</b> Claims are deemed to be received at the time of receipt into Nespresso's database. Nespresso is not responsible for incorrect, inaccurate, incomplete, late, lost or misdirected information caused by a claimant or occurring during transmission.</p> <p><b>6. Not transferable:</b> All Offers unless stated to the contrary are not transferable &amp; cannot be converted to cash.</p> <p><b>7. Stock Availability:</b> The free or discounted Nespresso items or gifts are subject to stock availability and if there are stock availability issues, then Nespresso may supplement this offer with alternative items of equivalent or greater value or end the Promotion early. No cash alternative will be available in lieu of the stated items.</p> <p><b>8. These terms and conditions do not exclude or limit the application of any statutory provision including a provision of the Consumer Guarantees Act 1993 [NZ] where to do so would contravene that statute or cause any part of these terms and conditions to be void.</b></p> <p><b>9. Tampering:</b> Nespresso may disqualify any individual claimant or group of claimants for tampering with the claim process. Tampering includes but is not limited to the utilisation of techniques designed to make multiple claims that are not associated with a separate eligible purchase, or submitting a claim which is not otherwise in accordance with these terms.</p> <p><b>10. Technical Malfunction:</b> If for any reason this Promotion is not capable of running as planned, whether caused by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of Nespresso which corrupt or affect the administration, security, fairness or integrity of the Promotion, Nespresso may (acting reasonably) modify the Promotion.</p> <p><b>11. Lay-bys:</b> Lay-bys not paid in full by the end of the Promotional Period are excluded from this offer.</p> <p><b>12. Interest Free:</b> Interest free purchases made at Participating Retailers are included in this offer. The claimant must provide Nespresso with the proof of purchase documentation (in the form of a receipt or valid invoice) that must clearly show the Participating Retailer, the Participating Product, the amount owing and the date of the purchase.</p> |
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